



**DETAILS FOR AUTHORISATION REQUEST FOR**  
**ANTI-SARS-COV-2 ANTIBODY SEROLOGICAL TEST**  
**AT AN AFFILIATED FACILITY**

NAME AND ADDRESS OF THE FACILITY AFFILIATED WITH UNISALUTE AT WHICH AN APPOINTMENT HAS ALREADY BEEN BOOKED:

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DATE OF THE APPOINTMENT:

\_\_\_\_/\_\_\_\_/\_\_\_\_

TIME: \_\_\_\_\_

**A GP's prescription is not necessary**  
**unless required in compliance with regional regulations**

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Signature of the Member (or person acting on his/her behalf) \_\_\_\_\_

## UNISALUTE Privacy policy regarding the use of your personal data and your rights

**Dear Customer**, pursuant to Article 13 of Regulation (EU) no. 679/2016 – the General Data Protection Regulation (hereinafter also referred to as the “GDPR”), we wish to inform you that, in order to provide you with our insurance products and/or services, including those provided to your insured family members, UniSalute S.p.A. needs to use certain data concerning you and your family and cohabiting persons, for the purposes and within the terms indicated

### WHICH DATA DO WE COLLECT?

These are personal data (such as, for example, name, surname, date of birth, official home address, telephone number and email address), that you or other subjects provide us with that are indispensable for providing you with the insurance services and/or products mentioned. Conferral of these data is necessary for the conclusion of the insurance contract and for its management and execution, and in some cases is required by applicable law, regulations, EU directives or provisions imparted by public agencies such as the Italian Privacy Authority or Supervisory Authorities. Without these data we will not be able to provide you with the requested services properly; the optional provision of certain additional contact information (telephone numbers and email address) may also be useful in order to facilitate notifications and correspondence regarding the services provided.

If you wish to register in the “Reserved Area” of our website and/or to download our UniSalute App for mobile devices, we will also use these data to identify you as an insured subject and to provide you with the services envisaged by your policy and the information you need to manage the benefits guaranteed. Conferral of these data is necessary in order to allow you and any insured family members to access online services using the “Reserved area” of our Internet portal or using the UniSalute App directly from your smartphone and to provide, by email, text message or, for the App only, push notifications, information regarding the status of your appointments, appointment reminders or confirmations, information regarding claim payment, periodic claim account statements, for you and any other insured family members.

We also collect personal data pertaining to special categories (information that could reveal your health conditions, such as that included in prescriptions, medical reports, specialist invoices, receipts for the purchase of medicines and medical devices, etc. sent to us as paper documents or uploaded as electronic files to the “Reserved area” of the UniSalute website, or using a smartphone camera for the App) in order to manage the benefits provided under your policy and to provide you with the requested services, for fraud-prevention purposes (verification of the authenticity of the data, the prevention of fraud risk, to fight any fraud committed)2 and to fulfil regulatory obligations3. Conferral of these data is necessary in order to provide you with the insurance benefits, but can only be processed if you and any family/cohabiting partner give your explicit consent. Your data may only be disclosed to public or private subjects outside of our company involved in the insurance services regarding you or in operations required in order to fulfil obligations connected with insurance activities3. Your personal data shall be kept in full observance of the security measures specified by personal data protection regulations and shall be stored for the duration of the insurance contract and, at its expiry, for as long as required in compliance with regulations on the storage of documentation for administrative, accounting, fiscal, contractual and insurance purposes (usually 10 years).

### WHY DO WE ASK FOR YOUR DATA?

Your data will be used by our Company for purposes closely connected with insurance activities such as, for example, (i) to provide the contractual services and insurance benefits you have requested and to fulfil the relative regulatory, administrative and accounting obligations, (ii) to fight and prevent fraud, (iii) to exercise and protect rights in legal proceedings, and (iv) to analyse data (excluding those pertaining to special categories), according to product parameters, policy characteristics and information regarding claims, related to statistical and tariff-related assessments; where necessary, for said purposes and for the relative administrative and accounting activities, your data may also be acquired and used by other companies in our Group8. Processing for the purposes indicated in points (ii), (iii) and (iv) is necessary in order to pursue the legitimate interests of our company and of the other Companies in our Group in their performance of the activities indicated above.

### HOW DO WE PROCESS YOUR DATA?

Your data and the data of any insured family members will not be disseminated; they will be processed using suitable means and procedures, including computerised and electronic means and procedures, and shall only be made privy to the staff appointed by our Company’s facilities assigned to provide the insurance products and services regarding you and by external subjects we trust and to whom we assign certain technical or organisational tasks, who work as data processors on our behalf. Where necessary, and for insurance purposes alone, personal data may be processed, for administrative and accounting purposes, also by other Companies that, like the data Controller UniSalute, belong to the Unipol Group. In order to comply with specific fraud prevention and investigation requirements, the data may also be disclosed to insurance companies outside of the Group, when this is necessary in order to allow our Company and other insurance companies to pursue their legitimate interests in connection with these requirements or for investigations conducted to defend and protect rights in criminal proceedings. For the purposes of the insurance cover provided to your family/cohabiting partner, you will be privy to certain data, including those pertaining to special categories, regarding the insurance benefits provided to them, when necessary in order to manage the policy and in order to verify the relative cover and the maximum insurance guaranteed. However, each beneficiary of your policy may register individually in the “Reserved area” of our website and/or download our UniSalute App for mobile devices and therefore independently manage his/her position, including his/her personal data.

### WHAT ARE YOUR RIGHTS?

Privacy regulations (articles 15-22 of the GDPR) guarantee you the right to access the data regarding you at any time; to request their rectification and/or supplementation, if they are inaccurate or incomplete; to request their erasure or the restriction of their processing, where applicable and the portability of the data you provide, when processed in an automated manner for the contractual benefits requested, within the limits envisaged by the GDPR (article 20); to object to their processing for reasons connected with your personal situation; and, where the processing of your data is based on the consent you express, to withdraw it without affecting the lawfulness of processing based on the consent granted prior to withdrawal.

The Controller of the personal data is UniSalute S.p.A. ([www.unisalute.it](http://www.unisalute.it)) headquartered in Via Larga, 8 - 40138 Bologna (BO). The “Data Protection Officer” is at your disposal for any doubts or clarification and can be contacted at UniSalute S.p.A. headquarters, using the email address [privacy@unisalute.it](mailto:privacy@unisalute.it). If you wish to exercise your rights or to receive an up-to-date list of the categories of subjects your data may be transferred to as indicated in note (6). You are in any case entitled to file a complaint with the Italian Privacy Authority if you believe it necessary in order to protect your personal data and relative rights.

For example, parties to insurance policies of which you are an insured party or beneficiary, any joint guarantors; other insurance operators (such as insurance brokers, insurance companies, etc.) from which data regarding policies or claims may be acquired also for fraud-prevention purposes; subjects that we ask to provide commercial information, in order to satisfy your requests (e.g. to issue or renew cover, pay a claim, etc.); insurance associations (e.g. the ANIA) and consortia belonging to the insurance sector, other public subjects.

For example, to prepare or take out insurance policies, for the collection of premiums, settlement of claims or payment or performance of other services; for reinsurance and co-insurance; for the fulfilment of other specific contractual obligations; for the prevention and investigation of insurance fraud and related legal proceedings in cooperation with other Group Companies; for the establishment, exercising and defence of the insurer’s rights; for the analysis of new insurance markets; for management and internal control; for statistical and pricing activities.

For the fulfilment of specific legal obligations, for example, as a result of (i) the orders of IVASS, CONSOB, COVIP, Bank of Italy, AGCM, Privacy Authority, (ii) compliance with tax assessments, (iii) fulfilment of identification, registration and customer due diligence obligations and for reporting suspected transactions under anti-money laundering and terrorist financing legislation (Legislative Decree No. 231/07), (iv) providing data to the Centralised Information Archive, managed by Consap on behalf of the Ministry of Foreign Affairs, Economics and Finance (as the Holder) for the purpose of preventing fraud caused by identity theft, (v) providing data to other databases to which data should be sent mandatorily. The full list is available at our head office or Person responsible for communications with the interested parties.

Pursuant to Article 9 of the Regulation, special categories of data means personal data revealing racial or ethnic origin, political opinions, religious beliefs or philosophical convictions, or trade union memberships, genetic data, biometric data for the purpose of unequivocally identifying a natural person, or data relating to the person’s health or sex life or sexual orientation.

We also wish to inform you that your personal data, not pertaining to special categories, may in any case be lawfully processed by UniSalute, without your consent, to execute the contractual services you request or those envisaged in your favour, to fulfil its obligations imposed by law, to perform the administrative and accounting activities associated with the management of the insurance relationship and to pursue other legitimate interests of UniSalute and other Unipol group companies (e.g.: the prevention and fighting of fraud, protection of rights in legal proceedings). These data may nevertheless be processed when this is necessary for investigations conducted in order to defend and protect rights in criminal proceedings regarding unlawful or fraudulent behaviour.

More specifically, your data may be disclosed to and/or processed by UniSalute S.p.A., by Unipol Group companies (a full list of companies in the Unipol Group is available from the website of Unipol Gruppo. [www.unipol.it](http://www.unipol.it)) and by subjects pertaining to the “insurance chain”, in Italy and, when necessary to provide the services requested, in European Union countries or even outside the EU, such as: other insurers; reinsurers; insurance and reinsurance brokers and other insurance contract acquisition channels; banks; trusted doctors; experts; lawyers; car repair workshops; payment service providers; affiliated clinics or healthcare facilities; and institutions and organisations, including those belonging to the insurance sector with a public or associative nature for the fulfilment of regulatory and supervisory obligations (e.g. CONSAP); other databases to which data transfer is mandatory, such as the Central Accident Database (a full list is available from our headquarters or Data Protection Officer). Any data transfer outside the European Union will be performed in compliance with the limits and provisions set forth in Regulation (EU) no. 679/2016 and the provisions issued by the Italian Privacy Authority.

For example, IT, telematics or storage service companies; service companies entrusted with claim handling, settlement and payment; companies supporting management activities including postal service companies; auditing and consulting firms; companies providing business information for financial risk; service companies for fraud control; debt collection companies.

Unipol Group, whose parent company is Unipol Gruppo S.p.A. The list of Group companies is available on the website of Unipol Gruppo S.p.A. [www.unipol.it](http://www.unipol.it)

### UniSalute S.p.A.

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Capitale sociale i.v. Euro 78.028.566,00 - Registro delle Imprese di Bologna, C.F. 03843680376 - P.IVA 03740811207 - R.E.A. 319365  
Società soggetta all'attività di direzione e coordinamento di Unipol Gruppo S.p.A., iscritta all'Albo Imprese di Assicurazione e riassicurazione Sez. I al n. 1.00084 e facente parte del Gruppo Assicurativo Unipol iscritto all'Albo delle società capogruppo al n. 046

[www.unisalute.it](http://www.unisalute.it)